



Diversion Services
 One Page Business Plan
 Updated: May 2021

Issue	Our health and law enforcement professionals need a more dignified, more efficient, less expensive alternative for people experiencing an intoxication, substance use and/or co-occurring mental health crises than current opportunities allow.
Solution	Create a drop off/diversion service as a recognized and preferred alternative to a hospital emergency department, emergency medical services use, or jail incarceration.
Mission	Provide front line intervention in order to divert people experiencing an intoxication, substance use, and/or co-occurring mental health crisis away from unnecessary emergency dept., EMS, or criminal justice system use toward the help, safety, support, recovery they need while reducing repetitive instances/serialized use by the most vulnerable and chronic individuals.
Model	We will utilize a short-term, 23 hour/day, model for people experiencing substance use and/or co-occurring mental health crises, who are not dangerous to themselves or others and medically able to receive care. Program entrance will be by LEO drop off, ED referral, SWBH crisis response team drop off, and/or partner agency referral. Clients will be motivationally engaged and provided assessment, intervention, stabilization, education, coordination with other providers and referrals for follow-up/treatment services. The program may additionally utilize existing medical respite services as continuing care and/or outpatient support. A response vehicle may be utilized by UCS to transport clients (i.e. from ED) and to follow up with clients after program utilization.
Objectives	<ul style="list-style-type: none"> • Engage existing community service providers and law enforcement in a strategic effort to create and provide a low barrier, safe, dignified and cost-effective program for diversion, intervention, and stabilization. • Partner with local hospitals, law enforcement, government offices, EMS, homeless services agencies, peer support and mental health service providers to offer needed, onsite diversion and intervention services to develop adequate policies/procedures. • Identify and secure on-going local, state, federal funding sources for renovation, implementation and yearly operation of the program. • Remodel identified UCS areas to offer 6 – 8 beds for diversion service. • Expand the reach and outpatient support of recuperative care programming at UCS. • Link program with other local crisis intervention methods.
Potential Services	<ul style="list-style-type: none"> • 23 Hour Sobering Drop-off/Stabilization Unit (These are not homeless shelter beds) • A standard 1:4 ratio for the onsite service provision will be offered • Response vehicle for client transport, follow up, and community engagement • Crisis Counseling & Mental Health Assessments, Addictions & Substance Use Counseling, Peer Advocacy & Support, Medical Respite, Linking to Community-based Resources
Benefits	<ul style="list-style-type: none"> • Proactive, preventative and nationally proven, innovative crisis systems model approach. • Compassionate, supportive, and therapeutic alternative with long term cost benefit; utilizes peer support model and trauma-informed care; assertive community treatment model. • Builds upon and expands UCS medical respite program and existing partnerships. • Raises supportive and therapeutic level of care for guests across all programs at UCS. • Transforms UCS into a recovery environment for guests' support/success
Funding	<p>Renovation: \$325,000 [Interior, exterior, architect plans, fees, etc.]</p> <p>Equipment & Security: \$20,000 (furnishings, equipment, desks, beds, security)</p> <p>Operation: \$341,000 - \$487,000/ yr. (4 nights/wk or 7 nights/wk)</p>
Location	<p>United Caring Services 324 NW 6th Street Evansville, IN 47708</p> <p>Admin Offices: (812) 422-0297 Email: director@unitedcaringservices.org</p> <p>Mailing Address: PO Box 1071, Evansville, IN 47706</p>